



Nazca Maintenance Management

Is the innovative software for those who need to computerize maintenance processes, coordinate suppliers network and enhance assistance and interventions through information sharing and real time work monitoring

Services provided for:

- Maintenance companies with field workers
- Systems installation, commissioning and service centers

Business Advantages

- High quality of the service provided: technicians teams are more productive and efficient thanks to accurate planning
- Process control and reduction of technical and maintenance costs
- Enhancement of customer satisfaction by reducing response time to requests and interventions
- Streamlining of administrative procedures: time saving and improved data quality
- Reduce unexpected shutdowns and emergencies
- Integration with internal software and databases
- Customized solutions rapidly possible with a minimal investment

One software, multiple functionalities



Scheduled maintenance

- Scheduled management related to ordinary, periodic and preventive maintenance of different types of assets (systems, plants, fire extinguishers, air conditioners, machineries)
- Calendar planning and personalized agenda



Ticketing & Accounting

- Ticket tracking, handling requests and purchase orders
- Final balances and pre-invoicing



Document management

- Customers, suppliers and service centers registries with summary sheets
- Management of all documentation related to administrative, technical, operational and safety procedures



Business intelligence and advanced reporting

- Activity tracking and costs monitoring
- Dashboard and KPIs to monitor service levels (SLA)



Cloud-based business solution

- Efficient management of activities from a single online platform
- Updated data available for all the users involved



Mobile device

- The App Nazca WFM is available on Apple IOS and Android devices



Geolocation and maps navigation

- Localization of sites and plants plus documental archives
- Managing technical teams



Technical support and help desk

- Assistance for any requirement in using these services
- Online live chat system for immediate assistance

+600 companies are using Nazca WFM

+1M tickets

+1.500 devices connected

+15 years of experience in software development

Our Clients come from various industries:

Telco, Banking, GDO, Fashion, Eyewear, Food & Beverage, Consulting, Health Care, Automotive, Electronics, Logistics, Air Conditioning

Our Partners:

Assintel, Politecnico di Milano, Zebra Technologies, Motorola, Intermec

NWFM is a trademark registered by **nazca** 

Contact us to receive more information:

<http://nwfm.grupponazca.com/>

e: commerciale@grupponazca.com

t: +39 02 54122960

Our offices in Italy:

Milan, Galliate (NO), Rome, Bari

Follow us on:

